



Texas 9-1-1 Public Educators of Texas Meeting
Frontier of Flight Museum, Dallas TX
July 11th, 2017

Call to Order, Welcome, Introductions (Andrea Wilson)

The meeting was called to order by Andrea and she welcomed everyone. The following people were in attendance:

Aguilar, Lisa	Midland Emergency Communications District
Bridges, Cindy	Williamson County
Crockom, Melinda	CSEC
Davis, Patti	West Central Texas Council of Governments
Dean, Kelsey	CAPCOG
Eggar, Beth	TCOG
Frisk, Pam	Panhandle Regional Planning Commission
Garcia, Jose	Cameron County 9-1-1 District
Gilliam, Joanne	MCEED911
Hanon, Pattie	East Texas Council of Governments
Jimenez, Frances	El Paso 9-1-1 District
Malone, Charlesetta	Deep East Texas Council of Governments
Martinez, Jessica	Amarillo Emergency Communications Center
Ochoa, Jennifer	Lower Rio Grande Valley Development Council
Reagan, Rebecca	Young County
Reyna, Jessica	Lower Rio Grande Valley Development Council
Rodriguez, Susan	City of Plano Public Safety Communications
Ruiz, Christina	DFW Airport, DPS
Tienda, Amanda	City of Laredo
Truex, Leticia	Potter-Randall
Williams, Kelly	North Central Texas Council of Governments
Wilson, Andrea	Montgomery County Emergency Communications

Approval of Minutes (Andrea Wilson)

Approval of minutes was waived until the next meeting as the meeting minutes for January and April had not been distributed to the membership. (Offsite meetings and secretary was not present)

Treasurer's Report (Leticia Truex)

Leticia gave the treasurer's report.

- **Cell Phone Sally Activity Books:**
 - 8 English pages and 8 Spanish pages
 - 8. 1/2 x 5 3/8" landscape
 - 400 per carton
 - Quantity Price Breaks
 - 10,000 = \$0.448 ea.
 - 25,000 = \$0.31 ea.
 - 40,000 = \$0.26 ea.
 - Please call for Shipping Estimate
(Based on order quantity & zip code)

Legislative Update (Andrea Wilson)

Legislature is in special session. See attached Bill Report for bills that may be of interest.

Kari's Law-(Andrea Wilson & Melinda Crockom)

No updates on the federal level. Sonya Clauson's Kari's Law letter was distributed to the membership (also attached). CSEC is sending out a press release with a quote from the governor, that anyone can use.

Link to Toolkit: https://www.csec.texas.gov/s/rpc-resources?language=en_US&tabset-bda76=1

Once you go to that link, scroll down to where you see a tab for **MLTS** and then click on that tab and you will find all the toolkit resources under that tab.

https://www.csec.texas.gov/s/9-1-1-program?language=en_US&tabset-634e4=ebd18

Board Elections (Kelly Williams)

President Elect Nominees- Joanne Gilliam & Jessica Reyna

Secretary-Lisa Aguilar (unopposed)

Treasurer- Connie Chavarria

Other Business

Discussion of potential public education sessions for TX Public Safety Conference.

- Basic presentation skills.
- How to present to children.
- Things to avoid when presenting.
- What does the PET group do?

Registration to move to Team 9-1-1, this will give us more access. They have also agreed to host our website.

Goal: **Update/create new public safety character(s)**

Problem: Public education in regards to health and safety remains one of our region's top needs. Changes in technology requires the need to evaluate the mascots the public associates with in regards to 9-1-1.

Objective: Present characters used in 9-1-1 education that coincide with current technology

Project Manager: Susan Rodriguez

Working Group: Jessica Reyna, Patti Davis, Stephanie Rocha, Melinda Crockom

National Night Out

Group discussed various ways and times for celebrating National Night Out. Highlights: Block parties in August and October. Getting assistance from Target (National Sponsor), local partnerships with businesses and other public safety entities and schools.

Committee Breakouts/Reports

No Committee Breakouts were held due to time.

Share Time

Share time was not held due to time.

Adjourn

FOR IMMEDIATE RELEASE
DATE: July 12, 2017
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Kari's Law Requires Direct Access to 9-1-1 by September 1st, 2017

Owners of multi-line telephone systems (MLTS) in Texas are now required to provide direct-dial access to 9-1-1 without having to dial an additional digit such as 9 first before getting an outside line. Business service users (BSUs) of MLTS have until September 1, 2017 to comply. Senate Bill 788, also known as *Kari's Law*, which requires direct access to 9-1-1, was signed into law by Governor Greg Abbott on May 15, 2015. On March 1, 2016 the Commission on State Emergency Communications adopted Rule 251.16 (Direct Access to 9-1-1 Service) to implement Kari's Law.

"I signed Kari's Law to ensure that all Texans have the ability to access 9-1-1 services no matter where they find themselves during an emergency," said Governor Abbott. "This important change to Texas law is only as good as the compliance that follows. The use of multi-line telephone systems should not impede on anyone's ability to make a life-saving phone call, and I am urging all business service users employing an MLTS to ensure they are compliant. Lives depend on your cooperation."

The law represents a culmination of efforts in the aftermath of the murder of Kari Hunt in a motel room in Marshall, Texas who was attacked by her estranged husband. Kari's 9-year-old daughter tried to call 9-1-1 for help four times from the motel room phone. Unfortunately, the call never went through, because she did not know to first dial "9" for an outbound line before dialing 9-1-1. Tragically, Kari died before help could arrive.

Since Kari's death, her father Hank Hunt and his family have made it their mission to educate the public and elected officials across the country about the need to change multi-line phone systems to provide direct access to 9-1-1. Their concerns were heard by representatives of the Texas 9-1-1 authorities, elected officials in Texas, the National Emergency Number Association (NENA) and the Federal Communications Commission (FCC). Texas was the third state to enact a Kari's Law. The states of Illinois, Maryland, Tennessee and New York City have passed similar legislation.

MLTS owners must do their diligence and provide direct access to 9-1-1 and comply with Kari's Law. If the existing MLTS cannot be re-programmed or replaced to meet the direct access requirement, a one-year waiver shall be granted upon timely submission of an affidavit. Business owners should contact their MLTS provider to learn if their phone system is compliant. Some new phone systems need to be reprogrammed (not replaced) and costs, if any, should be minimal. For more information on the history of Kari's Law, the requirements to comply or to request a waiver, please visit www.texas911.org.

Texas Legislature Online - Bill Lists

Date report generated: Monday, July 03, 2017 2:10 PM

Relating to a request for 9-1-1 services by text m

Legislature: 85th Legislature

Number of bills: 9

85(R) SB 2037 **Author:** Zaffirini
Last Action 03/27/2017 S Referred to Business & Commerce
Caption Version: Introduced
Caption: Relating to a request for 9-1-1 services by text message.
House Committee:
Senate Committee: Business & Commerce (In)
Comment:

85(R) HB 1099 **Author:** Canales | et al. **Sponsor:** Lucio
Last Action 06/01/2017 E Effective on 9/1/17
Caption Version: Enrolled
Caption: Relating to a residential tenant's right to summon police or other emergency assistance.
House Committee: Business & Industry (Out)
Senate Committee: Business & Commerce (Out)
Comment:

85(R) HB 1794 **Author:** Bell | et al. **Sponsor:** Kolkhorst
Last Action 06/15/2017 E Effective on 9/1/17
Caption Version: Enrolled
Caption: Relating to the establishment of the Work Group on Mental Health Access for First Responders.
House Committee: Public Health (Out)
Senate Committee: Health & Human Services (Out)
Comment:

85(R) SB 515 **Author:** Taylor, Van
Last Action 05/08/2017 H Referred to General Investigating & Ethics
Caption Version: Engrossed
Caption: Relating to the right of certain public officers to access public information, documents, records, and property; creating criminal offenses.
House Committee: General Investigating & Ethics (In)
Senate Committee: Business & Commerce (Out)
Comment:

85(R) HB 3271 **Author:** Shaheen
Last Action 03/28/2017 H Referred to General Investigating & Ethics
Caption Version: Introduced
Caption: Relating to the right of certain public officers to access public information, documents, records, and property.
House Committee: General Investigating & Ethics (In)
Senate Committee:
Comment: