



Joint PET/TNT Meeting Galveston, Texas April 9, 2017

Meeting Called to Order: 10:10 am

Introductions of Boards, Members in Attendance

Approval of TNT and PETs Meeting

PETs Minutes from January – Approval of meeting notes was deferred until a later date.

TNT Minutes from January - were posted on the website after the meeting. No members had changes to the minutes. Robbyn Hart motioned to accept the minutes. Charlesetta Malone seconded the motion, motion passes.

PETS Treasurer Report – Leticia Truex - As of Thursday/Friday \$5,243, registration money coming in. Taking money for both. No major changes, some deductions for the booth decorations and lunch for today. Frances Jimenez motioned to accept the report, Sonia Lopez-Clausen seconded the motion, motion passed.

TNT Treasurer Report – Robbyn Hart - \$6,435.44 in the account, transaction detail list provided to attendees. TNT will have income with this meeting and outgoing for the luncheon. TNT paid for decorations and PETs will reimburse for half. We will have an invoice and income from TNT T-shirt sales. Maria Lemond motioned to accept the report, Frances Jimenez seconded the motion, motion passed.

Old PETs Business

Nothing on agenda, no old business from the floor.

New PETs Business

PET Nominations

PET officer nominations were open until 5pm. Can take votes on paper. Kelly can take nominations. Positions available are President Elect (4 year commitment President Elect for 2 years and President for 2 years) and Secretary/Treasurer. Any PET member wishing to nominate someone see Kelly.

Public Educator of the Quarter

Congratulations Connie Chavarria of Laredo. Connie's nomination read:

Connie always gives 110% to her work as a 9-1-1 Professional. Her dedication as a Public Educator shines through and ensures that the people of our community get vital 9-1-1 information. Connie works with the South Texas TAG Team to make sure that event requests are met, appropriate public education items are dispersed, and that we continue to highlight Cell Phone Sally in presentations. This quarter, Connie's notable work has been with Kari's Law. She has worked with the TAG Team members to make sure that local businesses and agencies have this important information. Our TAG Team has developed a system where TAG Team members meet with agencies on a one on one basis, and the agencies that are not in compliance receive a thorough presentation from our 9-1-1 Administration. Getting the right people in the room makes our Kari's Law Presentation more effective. After our last presentation, one local bank fixed their phone system in 5 minutes! This is a team effort, but Connie has been a driving force for this project! I wholeheartedly nominate Connie Chavarria for Public Educator of the Quarter!

Strategic Committee Review

The PETS held the January meeting at the Doseum in San Antonio. The meeting was a huge success, approximately 67 attendees at both meetings. This is believed to be the largest meeting of PETS so far. The feedback was very positive, a lot of new people, some who shared they didn't know about the groups until we went to the area. Connie said "it is a great opportunity for other members, great opportunity to learn from others." Another member said "San Antonio is a great area" and believes once a year has great impact. Robbyn: "Connie and team did a great job." The boards of TNT and PET agreed.

PETs sent out a survey after the meeting for feedback: 37 completed survey, 30 attended. 6 flew in 10 drove and 14 were with a group. See attached survey results.

PETs will revisit in July, and expect to move it around. TNT has not discussed it further at this time, but will at the next meeting.

Co-Op Order

Cindy Bridges gave a report on the CO-OP order: Sent 27 items for quotes, co-op order had 13 items, 14 agencies that participated, purchased almost 140,000 items.

Cindy will be working toward fall co-op order. Due to new members attending Cindy explained the co-op process. The more items that are ordered, the lower the cost. If many agencies order together it is possible for smaller agencies to get items they may not otherwise be able to afford or to meet the minimums. Another order is possible toward end of July/August. Payment goes through the vendor to each agency.

9-1-1 App for Kids

If you would like to join the committee and work on storyboarding, let Kelly know. The app will be free, they are currently looking for businesses or agencies to sponsor and are also looking at grants.

Sergio Castro advised LRGVDC can help with the technology.

Legislative Updates

Andrea Wilson is Chair of Legislative Committee for NENA. 85th Legislative update. There are 7 bills she is watching that are relevant to 9-1-1. See attachment for bill information.

PET members and other 9-1-1 individuals went to 9-1-1 Goes to Austin. This is a great opportunity to learn about the legislative process, meet legislators from your area, and explain 9-1-1 to them.

Adding language to include Telecommunicators as first responders to last bill. Andrea helped write wording to include TCs and indicated she asked Yvonne about members of TNT that could be part of representing this bill. We will need people to go to Austin and sign in as a witness for the bill when it goes to committee or give testimony as to the importance of the bill.

Federal Kari's law is still in Committee, the other bill is NG9-1-1 but is just a draft and it does not have a sponsor.

Sonia: APCO has petition to sign for recognize TC as first responders. There is a bill regarding the recording of a 911 call. Questions about news media playing calls and also at awards banquets.

TNT New Business

TNT was asked to pay for half of Adam Timm's hotel room, Tommy Bushek motioned to accept, Maria Lemond seconded motion. Motion passed.

Thanks to the dedication of Robbyn Hart, TNT now has 501C3 status. This was a very cumbersome process and took a lot of hard work. The TNT board and its members applaud her tenacity for getting this done!

NCTCOG is no longer reporting TDD/TTY training. They have provided the modules to TCOLE, and TCOLE has an unknown eta to load them. The modules are also available in the TNT Dropbox. Access this through the resources page of the website. If an agency uses these, they will be responsible for reporting the hours to TCOLE.

There are TNT T-Shirts for sale, and they will be for sale at the TNT Booth. They are \$10 to \$20 depending on the size and style.

NPEF and NNTF will be held in Vancouver, Washington this year. NPEF will be July 16 to the morning of July 19. NNTF will start the afternoon of July 19 and conclude the afternoon of July 21. Registration is open for both conferences. Both groups have great speakers lined up.

The TNT booth is being set up after the meeting. We are still in need of many volunteers. If you are able to volunteer please see Kelly Williams. At the booth you will just greet people, and answer questions about the groups, there are flyers that answer most of the questions.

To conduct online training you must submit a proposal through TCOLE. There are many classes which are not allowed to be taught online (Active Shooter for example).

Networking Lunch

Adam Timm Presentation

Other Information

Sonia: Reminder that it is National Public Safety Telecommunicator Week. Both APCO and NENA are offering a free webinars.

April is 911 Education month, lots of resources out there. Look at NENA webpage, they have a public education page. NENA shared info about free webinar next week. How to deal with Burnout. Thursday, April 13 2pm CST

There will be luggage tags at PET/TNT booth.

Tour of Vendor Hall TNT booth.

Cruise Raffle

Congratulations to Susan Carr with Plano PD, she won \$2,000 Carnival Gift Cards.

Summary of PET Survey on San Antonio location

- ❖ 37 people completed the survey
- ❖ 30 of those attended the meeting in San Antonio.
 - 6 flew in
 - 10 drove alone
 - 14 carpooled
- ❖ 29 respondents felt the location was convenient
 - 2 did not think it was convenient
 - 6 did not answer
- ❖ 31 respondents thought they would be able to go to San Antonio next year for the meeting; 6 did not answer
- ❖ Of the 6 respondents that indicated they could not attend this year's meeting in San Antonio
 - 3 said that the investment of time was too great
 - 2 travel was not approved by their agency
 - 1 felt the investment of funds was too great
- ❖ 20 respondents indicated a preferred location for future meetings
Ranked results below
 - San Antonio (14)
 - Dallas (4)
 - Austin (1)
 - Corpus Christi (1)
 - 17 did not indicate a preference

85th Legislature – Bills to Watch

Number of bills: 8

85(R) SB 2037 Author: Zaffirini

Last Action 03/27/2017 S Referred to Business & Commerce

Caption Version: Introduced

Caption: Relating to a request for 9-1-1 services by text message.

House Committee:

Senate Committee: Business & Commerce (In)

Comment:

85(R) HB 1099 Author: Canales | et al.

Last Action 04/24/2017 S Received from the House

Caption Version: Engrossed

Caption: Relating to a residential tenant's right to summon police or other emergency assistance.

House Committee: Business & Industry (Out)

Senate Committee:

Comment:

85(R) HB 1794 Author: Bell | et al.

Last Action 04/25/2017 H Left pending in committee

Caption Version: Introduced

Caption: Relating to the establishment of the Work Group on Mental Health Access for First Responders.

House Committee: Public Health (In)

Senate Committee:

Comment:

85(R) SB 515 Author: Taylor, Van

Last Action 05/01/2017 S Remarks ordered printed

Caption Version: Senate Committee Report

Caption: Relating to the right of certain public officers to access public information, documents, records, and property; creating criminal offenses.

House Committee:

Senate Committee: Business & Commerce (Out)

Comment:

85(R) HB 3271 Author: Shaheen

Last Action 03/28/2017 H Referred to General Investigating & Ethics

Caption Version: Introduced

Caption: Relating to the right of certain public officers to access public information, documents, records, and property.

House Committee: General Investigating & Ethics (In)

Senate Committee:

Comment:

85(R) HB 2317 Author: Metcalf

Last Action 04/24/2017 H Comm. report sent to Local & Consent Calendar

Caption Version: House Committee Report

Caption: Relating to access to criminal history record information by an emergency communication district.

House Committee: Homeland Security & Public Safety (Out)

Senate Committee:

Comment:

85(R) SB 1290 Author: Creighton

Last Action 04/26/2017 H Received from the Senate

Caption Version: Engrossed

Caption: Relating to access to criminal history record information by an emergency communication district.

House Committee:

Senate Committee: Criminal Justice (Out)

Comment:

85(R) HB 3640 Author: Hunter

Last Action 04/28/2017 H Committee report sent to Calendars

Caption Version: House Committee Report

Caption: Relating to the confidentiality of an emergency call.

House Committee: Homeland Security & Public Safety (Out)

Senate Committee:

Comment: