

9-1-1 Public Educators of Texas



*4th quarter meeting
Tuesday Oct 11th, 2022
10:00 am*

The following people were in attendance:

Alma Chavez	Cameron County 911	alchavez@cameroncounty911.com
Andrea Flores	City of Laredo	aflores1@ci.laredo.tx.us
Andrea Shepard	Montgomery CO 9-1-1	ashepard@mc911.org
Angela Alvarado	RGVECD911	aalvarado@lrgvdc911.org
Audrey Wilbourn	Randall County SO	awilbourn@randallso.gov
Bea Gabrillo	Coastal Bend COG	bea@coastalbendcog.org
Bonnie Barnett	Amarillo	bonniebarnett@suddenlink.net
Carla Hebert	Sweetwater	acchebert@yahoo.com
Charlesetta Malone	Deep East Texas COG	cmalone@detcog.gov
Destanie Ontiveros	NCT911	dontiveros@nct911.org
Dora Escamilla	City of Laredo	descamilla@ci.laredo.tx.us
Eliza Castillo	Deep East Texas COG	ecastillo@detcog.gov
Eliza Lozano	Zapata County SO	elozano@zapatacountytx.gov
Eric Solis	Bexar County SO	eric.solis@bexar.org
Erik Diaz	middle RioGrande DC	erik.diaz@mrgdc.org
JaCorey Glaude	Rapid SOS	jglaude@rapidsos.com
Jeremy Webb	JBSA Fire	jeremy.webb.2@us.af.mil
Joel Davila	CCECD	jdavila@cameroncounty911.com
Laura Richardson	Alamo Area COG	lrichardson@aacog.com
Leticia Truex	Panhandle Region 9-1-1	ltruex@pr911.org
Levi Larkin	TC911 District	llarkin@tc911.org
Lisa Aguilar	Midland 9-1-1 District	lisa@meacd.org
Maribel Alonzo	RGVECD911	malonzo@lrgvdc911.org
Nelson Martinez	Roma PD	nmartinez@cityofroma.net
Pamela Frisk	CAPCOG	pfrisk@capcog.org
Pattie Hanon	East Texas COG	pattie.hanon@etcog.org
Sonia Palacios	City of Laredo	spalacios@ci.laredo.tx.us
Sonya Clauson	GHC911	sonya@911.org
Susana Cordona	PBRPC	susana.cardona@pbrpc911.org
Valerie Nelson	SAPD	valerie.nelson@sanantonio.gov
Vanessa Montoya	middle RioGrande DC	vanessa.montoya@mrgdc.org
Vangie Dovalina	AACOG	vdovalina@aacog.com

Venessa Rosas	middle RioGrande DC	venessa.rosas@mrgdc.org
Vivian Ramirez	Zapata County SO	vramirez@zapatacountytexas.gov
Zanisha Molina	Jim Hogg County SO	zanisha.molina@gmail.com
Zelenia Alvarez	Bexar Metro	zalvarez@bexarmetro.org

Call to Order: 10:00 am

- **Welcome** – (Pattie Hanon)
- **Approval of minutes from (July) Meeting** – (Pattie Hanon)
 - **Pamela Frisk** motioned to approve minutes, seconded by **Audrey Wilbourn**.
 - 3rd quarter minutes. All Approved, Motion Carried.
- **Treasurer report** – (Bonnie Barnett)
 - Presentation of balance by Bonnie Barnett, balance **\$7,045.32**.

- Discussion was had to try and record presentations by guest speakers in the future to post on the website for people to view who can't make it to the meeting.
 A motion was made by **Pamela Frisk** and seconded by **Charlesetta Malone** to have presentations recorded and added to the website.
All Approved, Motion Carried.
- **911/988 Presentation**- Andrea Shepard
 Riley Webb did presentation at Alliance and TARC. Andrea is trying to get her to come present to us as well. How Texas will approach 9-1-1 & 9-8-8 working together. We hope to have her present in January.
- **NPEF Updates:** – Leticia Truex
 Andrea Shepard is on the board now. We are working on a quarterly webinar to post on the website. The 2023 Conference will be in Austin July 23-26, Location TBD.
- **Rapid SOS- “What 3 Words”** - JaCorey Glaude
 We have a free virtual conference called Ready22. It is Nov 9-10.
https://rapidsos.com/ready22/?utm_source=website&utm_medium=organic&utm_campaign=ready22&utm_content=ready22
 Rapid SOS has most of their service free with a premium option as well. They have over 500 years of experience with the people on staff. Been in business 8 years. It is built by and for public safety. Michael Gross handles the premium service in Texas.

Supplemental alerts will be supplemented by a phone call. Sirius XM provides crash data as vendor.

<https://rapidsos.com/emergency-communications-centers/> Check website for more info.

- **Mentoring Presentation-** Audrey Wilbourn, Chair
We have a newcomer guide available for download on the website. We want to match people geographically for mentoring. There are lots of different links for resources on the website to help new people. This will be updated as we receive more information.
- **Resource Presentation-** Chair Doug Burks absent. Tabled to next meeting
- **Public Information Presentation** – Chair Sonya Clauson
Share information that comes out about 9-1-1 in the news. They have 2 Facebook website platforms. Make sure you are getting any information out to everyone any way you can.
- **Telecommunicator Recognition Presentation** –Chair Leticia Truex
Events don't have to be expensive. It doesn't have to be Go Big or Go Home. Use local sports teams. They have Heroes of the Night, home games were free to first responders. Educate and have fun. They reserve section of the Semi-Pro game for families. At Christmas they use dry erase boards for above the consoles to put stuff on. Did Lunch & Learn, tailgating. Partner with your COG or other agencies and work together for events if you can.
- **NENA Updates-** Sonya Clauson
NENA Standard & Best Practice is in Clearwater, FL Jan 16-19.
Refreshing 9-1-1 materials is one-session. Also Strategies for recruiting is a good one. Lots of sessions to choose from.
- **Legislative Updates-** Andrea Shepard
Nothing much right now. Elections are in a couple weeks so anything will come out after that.
- **Share Time – 2 minutes**
 - Audrey Wilbourn- Discovery Center Oct 29th is Public Education.
 - Bonnie Barnett- Had National Night out and Boo at the Zoo 27 & 28 coming up. Also doing Discovery Center and doing a lot of Public Ed.
 - Valerie Nelson- Doing the Trunk or Treat 28th. Also doing recruiting.
 - Carla Hebert- Doing Fall Festival Trunk or Treat, They had a Kids Hero presentation award at one of their schools. *She would like a telecommunicator job description idea.*
 - Vangie Dovalina- Our PSAPs are doing the Trunk or Treat and Peanut Festival. Also we are visiting schools about Kari's Law, checking all school locations to make sure they are in compliance.
 - Susana Cardona- Also doing the Kari's law compliance. Have National Night Out and Red Ribbon week.
 - Sonya Clauson- Promoting recruitment. Have National Night Out. The cell phone Sally book will be out soon. Doing lots of community outreach.
 - Andrea Shepard- End of July we had First Responder Camp. It was a week. Doing lots of Pub Ed and getting back to normal.
 - Angela Alvarado- Trunk or Treat, Kari's Law compliance, Doing Suicide Week & Breast Cancer Week.

- Levi Larkin- Doing Safety Smart relays.
 - Vanessa Montoya- Doing promotional items, Text 2 9-1-1
 - Eliza Castillo- Attending any community events and going to colleges, doing Pub Ed.
 - Nelson Martinez- National Night Out, Doing Red Ribbon week, presentations at daycare centers.
 - Dora Escamilla- Working on Text to 9-1-1 in schools, Karis' law compliance, testing schools & hospitals, presentations at daycare centers, National Night Out as well.
 - Andrea Flores- Doing safety committees at schools, National Night Out, Homecoming, Trunk or Treat, Christmas Festival coming up.
 - Eliza Lozano- Elementary school Fall Fest, Pumpkin Fest, National Night Out, partnering with some schools for Red Ribbon week.
 - Destanie Ontiveros- 40 ECC's, TAG team Together Accomplishing Goals, Network in the region. Paid campaign for Text to 9-1-1. Boosting posts on Twitter. Filling their Pub Ed.
 - Joel Davila- Working on back to school, doing the PD National Night Out, have Halloween bags
 - Zelenia Alvarez- working with SAFD on Hero camp, sponsored 6,000 t-shirts for kids, Using a Next Gen 9-1-1 simulator with mock phone & ipad. Showing how to call & text 9-1-1. Also doing National Night Out.
 - Eric Solis- Doing mental health calls (SMART) smart teams, Trying to be 24 hrs, Job fairs at AT&T centers at some events. Get in contact with the agency PIO for job fairs.
 - Pattie Hanon- Doing National Night Out
- **New Business**

New 2023 dates were proposed. Jan 10th in Dallas, Andrea Shepard & Sonya Clauson volunteered to host both TNT & PET meetings. A survey will go out for the location of the next meeting dates which are Apr 18, Jul 11, and Oct 17. It was previously decided to do 2 in Dallas and 2 in San Antonio. Other areas brought up were Austin and Houston. Survey results with locations will be announced in January. We will ask for hosts at that time.

A discussion was had to send money to the dispatchers in Uvalde for supplies.

A motion was made by Andrea Shepard and seconded by Laura Richardson to send \$500 along with TNT to the dispatchers in Uvalde for supplies. **All Approved, Motion Carried.**

- **Old Business**

None
- **Adjourn** - Motion to dismiss by **Charlesetta Malone** and seconded by **Joanne Gilliam**. All Approved. Motion Carried. Meeting adjourned at 2:00pm.