

9-1-1 Public Educators of Texas



*1st Quarter Meeting
Tuesday Jan 23rd, 2024
10:00 am*

The following people were in attendance:

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|--------------------|-------------------------|--|
| Adriana Munoz | WCTCOG | amunoz@westcentraltexas.org |
| Alma Chavez | CCECD | Alchavez@cameroncounty911.com |
| Amber Barber | Ellis County SO | amber.barber@elliscounty.texas.gov |
| Andrea Shepard | MC911 | ashepard@mc911.org |
| Angela Speck | UTSA | angela.speck@utsa.edu |
| Bea Gabrillo | CBCOG | bea@coastalbendcog.org |
| Becky Cooley | CTCOG | becky.cooley@ctcog.org |
| Cynthia Villarreal | San Antonio PD | cynthia.villarreal@sanantonio.gov |
| Daniel Morones | San Antonio PD | daniel.morones@sanantonio.gov |
| Danna Hudson | Smith County 9-1-1 | d.hudson@911district.com |
| Debra Murray | Ellis County SO | debra.murray@elliscounty.texas.gov |
| Denera White | Bexar Metro 9-1-1 | dwhite@bexarmetro.org |
| Diana Castillo | RGV 9-1-1 | dcastillo@rgv911.org |
| Elizabeth DeLaCruz | San Antonio PD | elizabeth.delacruz@sanantonio.gov |
| Eric Geyer | San Antonio PD | eric.geyer@sanantonio.gov |
| H Sanchez | San Antonio PD | ? |
| Joanne Gilliam | MCEAD | jgilliam@mcead911.org |
| Joel Davila | CCECD | Jdavila@cameroncounty911.com |
| Karina Aguirre | MRGDC 9-1-1 | karina.aguirre@mrgdc.org |
| Kay Chiodo | Deaf Link | kaychiodo@deafink.com |
| Kristin McKinney | NCT 9-1-1 | kmckinney@nct911.org |
| Laura Richardson | AACOG | lrichardson@aacog.com |
| Leticia Rogers | Bexar County SO | lrogers@bexar.org |
| Leticia Truex | Potter Randall CO 9-1-1 | ltruex@pr911.org |
| Lisa Aguilar | Midland 9-1-1 | lisa@meccd.org |
| Mandi Jones | PRPC | mjones@theprpc.org |
| Maribel Alonzo | RGV 9-1-1 | malonzo@rgv911.org |
| Micheal Mendoza | Amarillo Emergency Comm | micheal.mendoza@amarillo.gov |
| Nic Ware | Denton PD | nicholasware@cityofdenton.com |
| Nikki Newton | NCT 9-1-1 | nnewton@nct911.org |
| Pamela Frisk | CAPCOG | pfrisk@capcog.org |
| Raymond Ferdin | Bexar County SO | rferdin@bexar.org |

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| Robert Mosher | Bexar Metro 9-1-1 | rmosher@bexarmetro.org |
| Sharon Nichol-Jost | Bexar Metro 9-1-1 | sharon@bexarmetro.org |
| Sonya Clauson | GHC911 | sonya@911.org |
| Susana Cordona | PRBRPC 9-1-1 | susana.cordona@pbrpc911.org |
| Tammy Shupp | New Braunfels PD | tshupp@newbraunfels.gov |
| Vanessa Montoya | MRGDC 9-1-1 | vanessa.montoya@mrgdc.org |
| Veronica Zuniga | Bexar Metro 9-1-1 | vzuniga@bexarmetro.org |
| Zelenia Alvarez | Bexar Metro 9-1-1 | zalvarez@bexarmetro.org |
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Call to Order: 10:20 am

- **Welcome** – (Zelenia Alvarez)
- **Approval of minutes from Oct 15 Meeting**
 - **Denera White** motioned to approve minutes, seconded by **Becky Cooley**.
 - 4th quarter minutes, All Approved, Motion Carried.
- **Treasurer report** – (Leticia Truex)
 - Presentation of balance by Leticia Truex, balance **\$4,444.72**. The bank account needs to be reconciled because it has been a while.
- **Vice President Announcement-**
Zelenia Alvarez announced that Amber Barber will be the new Vice President-President Elect.
- **2024 Solar Eclipse Campaign Update-**
Special Guest: Angela Speck-
The total eclipse will be April 8, 2024. This will be the last total eclipse in the US for 20 years. The path of totality is about 1,000 miles. Start to notice eclipse at 75%. The sun is there but the sky is darker. You must use glasses during the phases before the total eclipse happens. Once the total is at 100% then you can view it. The birds will start flocking like they would at sunset. There will be a comet in the sky next to Jupiter. You can also see Saturn & Mars. The temperature can drop 10 degrees and winds may blow more. It will be full moon dark in 1 minute. The birds will go silent then. You will see sunset colors as well. The eclipse viewing will start at about noon and the total will be at 1:30pm our time.
- **9-1-1 and the Deaf Community**
Special Guest: Kay Chiodo- Not all relay centers use certified interpreters. There are quite a few scripted questions that the deaf community will not understand. Their language is different and comes in different sequences, so they have a hard time understanding spoken and written English. An Accessible alert needs to go out and sent to Braille readers. The deaf community can receive those easier. We need to change the wording in our text campaign. The Call if you Can and text if you can't is something that makes the deaf feel like they aren't included. We should have a different wording for the deaf to where they know to text when they need help.

Special Guest: Gabriella Wong-

She has created an app for the deaf community called Access SOS. It deals with text to 9-1-1 issues. Shows exact location. Most text info from phones is in English only which delays help and life saving info is lost. American sign language comes in a different order for the deaf. They read at 2nd or 3rd grade level. English is not their primary language.

They are working with DeafLink to train them. They target international groups.

The app detects emergency location-GPS from the phone sends info to 9-1-1 or 741-741 for mental health.

Put the info out in their mode that they understand.

It was suggested to put out flyers for Text to 9-1-1 with the Braille in the lower corner for them to read.

- **Legislative Updates- Andrea Shepard**

Dec 11 was the last day to file to run for office. There are 2 Senate seats and 16 other seats open. The first call is tomorrow so no other information.

- **NPEF updates- Andrea Shephard**

There was a meeting about the conference and the committee discussed the state of the committee and the conference. There has been a complete change in the leadership and members in the last few years. Finances are a big problem. It was decided that there was not enough time to put on a really good conference worthy of what was done in the past. The committee members voted to dissolve the non-profit committee. They are waiting on information from a lawyer on how to go about doing it. The conference has been cancelled and we will owe money to the hotel which will take all the money the account has.

- **Texas Public Safety Booth**

We will need volunteers to run the TNT/PET booth at the conference. An email will go out so please sign up at least for an hour to help run it. There will be an 80s retro theme for the conference. We will come up with an item to give away at the booth.

- **NENA- Sonya Clauson**

We need TC week ideas. We are updating the resource guide. We need theme stuff with things to do that are free or cheap. Get ideas to send out on the NENA website.

- **Share Time – 2 minutes.**

- Leticia- Christmas we gave out blankets & beanies. Starting pub Ed again. Revamped the game show at safety town. Using flash cards.
- Amber- We did a great parade float for Christmas. Also a secret santa & ornament exchange. Had a locker decoration contest. TC will be My journey in 9-1-1.
- Becky- We gave our solar glasses. TC week looking for ideas.
- Ronnie- Went to schools with simulator and cell phone Sally arriving this week. TC will do tumbler from Myron productions.
- Tammy- Christmas decorated the center and gave little gifts.
- Raymond- Christmas did goodie bags, theme each day. TC- doing sweatshirts & backpacks.
- Mike- Worked with schools on education. TC- not part of that.

- Pam- Theme is #9-1-1 trending. 3 items. Doing faux Stanley cups, beanies and fanny packs.
- Maribell- TC last year was camping theme. This year is pampering. Giving blender & blankets. Have Valentines decorating contest for PSAPs, Partnered with restaurants and Starbucks for gifts.
- Kristin- TC will have tag team. Decorating contest. Give TC headsets.
- H Sanchez- TC- we have 290 people. Feb 2 at ST Lukes using new costume and simulator.
- Nic- Did education events. Looking for TC week ideas.
- Alma- Have a banquet for TC of the year. Giving duffel bags and black hoodies with gold line on sleeve. Have a new person in April purchasing items. Gone out with other agencies to school districts.
- Susana- Provided Pub Ed materials and starting to go out to people. Works with regional services. TC week- umbrellas and back scratchers.
- Lisa- Christmas did fleece jackets. Christmas Eve and morning vendor provided food.
- Sonya- TC will do backpacks and artic cups. Have Public awareness campaign. 9-1-1 only for emergencies. Created a video message- Don't call us for That. Shown a 50% decrease in calls on NYE. Don't call us for illegal fireworks message. TC-recruitment campaign is What's in it for me. Has a career page on the website for 37 PSAPs to list openings.
- Joanne- Did Pub Ed- limited campaign to only in Oct. In schools just about every day then. Got squishy cell phone from 4 Imprint. Plush animals from Dollar Tree and a bookmark secured around neck to give out. TC-will do jackets.

- **New Business**

None

- **Old Business**

None

- **Adjourn** – Motion made by **Becky Cooley** and seconded by **Joel Davila** to Adjourn.
Adjourned at 2:34pm.